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PASSENGER RAIL AGENCY
OF SOUTH AFRICA

PRASA HOUSE
1048 Barnard Street
Hatfield
Pretoria

Private Bag 8101
Braamfontein, 2017
T +27 12 744 7000

18 November 2013

Mr Senkhu Maimane
South African History Archive (SAHA)
PO Box 317119
Braamfontein
2017

E-mail: foip@saha.org.za

Dear Sir/ Madam

RE: REQUEST FOR INFORMATION

We refer to your request for information in terms of PAIA and hereby respond as follows:

- A.
1. We do not have such a policy, but we are in the process of developing one.
 2. Once a draft policy is produced, we will have consultations with internal stakeholders for their inputs before it can be taken to PRASA Group Executive Committee for their consideration and then to the Board of Control for final approval.
 3. We have a normal grievance procedure of the company. Applicants for employment can lodge an appeal in terms of the Recruitment and Selection Policy of the company or declare a dispute with the CCMA.
 4. We only received one (1) complaint in 2011. The complainant was C Odendaal.



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- B. 1. None.
- 2. One (1). C Odendaal was the complainant.

- C. 1. We have the Employee Wellness Programme in the company where employees can either be referred to the internal EAP Counsellor or an external Counsellor for assistance.

- D. 1. We use an open tender system for any procurement of goods and services which contract value is above R350, 000.00.
- 2. This is confidential information which cannot be provided to you.
- 3. Not that we are aware of.
- 4. None.
- 5. The approach of each Metrorail Region will depend on the nature and the merits of each case. It is always advisable to treat each case on its own merits.

We trust that we have fully responded to your request and please do not hesitate to contact the writer hereof should you need any clarification herein.

Yours faithfully

Hurbert Makhubela

Manager: Legal

Passenger Rail Agency of South Africa